

CenturyLink Internet Basics



Welcome to CenturyLink Internet Basics

Today, the Internet is necessary for success at work and at school. CenturyLink Internet Basics makes it easy and affordable for qualifying low-income families to benefit from home Internet.

With CenturyLink Internet Basics, qualifying low-income households receive:

- Up to 1.5 Mbps home **Internet for just \$9.95*** a month + taxes + fees with 12-month term commitment
- **A netbook**** with 24-month commitment for CenturyLink High-Speed Internet available at initial enrollment for just \$150 + taxes + S&H
- Access to free basic **Internet training**

Internet access helps you with:

- Homework
- Video and music downloads
- Paying bills
- Job searches
- Getting news and information



*Residential customers only. Listed High-Speed Internet rate of \$9.95/mo. applies for first 12 months of service (after which the rate reverts to \$14.95/mo. for the next 48 months of service), and requires a 12-month term agreement or 24-month term agreement (if purchasing Netbook). Listed rate applies to up to 1.5 Mbps High-Speed Internet service. Customer must either lease a modem/router from CenturyLink for an additional monthly charge or purchase a modem/router from CenturyLink for a one-time charge, and a one-time High-Speed Internet activation fee applies. A one-time professional installation charge (if selected by customer) and a one-time shipping and handling fee applies to customer's modem/router. **General** – Services and offers not available everywhere. CenturyLink may change or cancel services or substitute similar services at its sole discretion without notice. Offer, plans, and stated rates are subject to change and may vary by service area. Requires credit approval and deposit may be required. Additional restrictions apply. **Terms and Conditions** – All products and services listed are governed by tariffs, terms of service, or terms and conditions posted at www.centurylink.com. **Taxes, Fees, and Surcharges** – Applicable taxes, fees, and surcharges include a carrier Universal Service charge, carrier cost recovery surcharges, state and local fees that vary by area and certain in-state surcharges. Cost recovery fees are not taxes or government-required charges for use. Taxes, fees, and surcharges apply based on standard monthly, not promotional, rates. **CenturyLink Internet Basics Program** – Available to individuals who qualify based on meeting income level eligibility requirements, and requires remaining eligible for the entire offer period. The first bill will include charges for the first full month of service billed in advance, prorated charges for service from the date of installation to bill date, and one-time charges and fees described above. Qualifying customers may keep the Internet Basics Program for a maximum of 60 months after service activation provided customer still qualifies during that time. ****Netbook Offer** – Limited-time offer. One offer per qualifying Internet Basics Program customer. Customer must agree to a 24-month term agreement for residential High-Speed Internet services to be eligible for Netbook. Netbook purchase must be paid in full to CenturyLink prior to shipment. Shipping and handling fees, and applicable taxes will apply. If customer purchases Netbook as part of the Internet Basics Program, all warranty and support for the Netbook and accompanying equipment will be covered by the manufacturer or other identified third party, not CenturyLink. CenturyLink is not responsible for lost or stolen Netbooks. No software applications or wireless service are included with the Netbook. Additional restrictions may apply. **High-Speed Internet** – An early termination fee will apply based on the applicable monthly recurring service fee multiplied by the number of months remaining in the minimum service period, up to \$200. Connection speeds are based on sync rates. Download speeds will be up to 15% lower due to network requirements and may vary for reasons such as customer location, websites accessed, Internet congestion and customer equipment. © 2011 CenturyLink, Inc. All Rights Reserved. All other marks are trademarks of their respective owners. QDD.022.INFQWEN.1011

As part of your monthly service, you will enjoy:

- CenturyLink@Ease™
 - 30-day money-back guarantee
 - Norton™ Security Suite
 - Parental controls
 - 24/7 Technical Support
- Your own customizable CenturyLink home page
- Easy installation. Do it yourself with our FREE self-installation kit, or we can do it for you for an additional charge.

Eligibility Requirements

To participate in CenturyLink Internet Basics, your household must meet the following criteria:

- Is located where CenturyLink offers Internet service
- Has not subscribed to CenturyLink Internet service within the last 90 days or is a current CenturyLink Internet customer
- Does not have an overdue CenturyLink bill or unreturned equipment
- Follows current guidelines for Lifeline/TAP phone service programs

Get connected.
Call 1-866-541-3330 today.

For more information, visit centurylink.com/internetbasics.

